



FAQ

Q: Can we use our school's virtual meet platform?

Yes. We will ask you to send an invite for our instructor to join and ideally assign them as a cohost.

Q: Can we have a mix of in-person students and virtual students from home?

Yes provided that all students have access to the required technology.

Q: Can we record the session to send to absent students?

Unfortunately for privacy and security of our students and instructors, we do not allow video recording of the sessions for distribution.

Q: Does the classroom teacher need to prepare anything prior to the workshop?

A confirmation email gets sent out to the person who booked the workshop with all the booking details. Please note the device requirements for your workshop and ensure all devices being used by your students meet the requirements. For larger classes, we may ask that the teacher be prepared to split the class into breakout rooms. If the classroom teacher is not the person who booked the workshop, it is important that the booking confirmation be passed on to them.

Q: Does the classroom teacher need to do anything during the workshop?

Our goal is that the classroom teacher will learn along with the students in their class and therefore we ask that they remain in the virtual classroom and actively participate in the workshop.

Q: The class sizes are small at our school. Is it OK if we combine classes into 1 workshop?

Yes, when you are arranging your booking, you may combine classes up to a maximum of 32 virtual students. Once the booking is made, we cannot accommodate changes to class size. Note the workshops are tailored to specific grades, so please be mindful if mixing grade levels no more than up or down 1 grade.

Q: How can I reschedule my booking?

You will receive a booking confirmation notice after your reservation request has been scheduled and confirmed. For any scheduling issues or questions, please contact bookings@logicsacademy.com as soon as possible. Note that changes made to confirmed workshops may be subject to the following fees.

- More than 30 days before workshop
 - No penalty reschedule or cancellations
- 30 to 7 days before workshop
 - No penalty reschedule
 - 50% penalty to cancel
- Within 7 days of workshop
 - No cancellation or changes allowed

Q: What are the device requirements?

MY DEVICE IS...	An internet connected:				
	Computer/ Laptop	Chromebook	Apple iPad	Other Tablet	Smart Phone
Virtual Meeting Platform (link will be provided 24 hours before first class)	Any Browser (or meeting app if applicable)	Any Browser (or meeting app if applicable)	Any Browser (or meeting app if applicable) *may require a separate device for coding platform	Any Browser (or meeting app if applicable) *may require a separate device for coding platform	Any Browser (or meeting app if applicable) *may require a separate device for coding platform
Scratch Virtual Sessions	Chrome browser preferred	Chrome browser preferred	Chrome browser preferred *may require a separate device for virtual meet	Chrome browser preferred *may require a separate device for virtual meet	N/A
Dash Virtual Sessions	Chrome browser only	Chrome browser only	FREE Blockly App - iOS 13+ required	N/A	N/A

*School issued devices may restrict downloading of apps or access to sites.
Please contact your school admin or IT department for support.